

Emergency Response Times

NU New Hampshire work orders from 06/01/2014 to 06/30/2014
Total orders in sample: 57

Orders responded to in < 30 minutes: 29 (51% of total) for Regular Hours																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
6/2/2014	11:06:15 AM	26 MAPLE ST	DOVER	NH	Laurie Rousseau	David Martineau	9000	LEAK INSIDE	WF0578229N	3	18	6/2/2014 11:09	6/2/2014 11:11	6/2/2014 11:11	6/2/2014 11:30	6/2/2014 1:06:53 PM	90	23	Regular Hours	< 30 minutes	
6/2/2014	12:47:43 PM	2 KEEWAYDIN DR	SALISBURY	NH	David Perreault	Michael Talis	9000	LEAK INSIDE	WF0578267N	0	15	6/2/2014 12:47	6/2/2014 12:50	6/2/2014 12:51	6/2/2014 13:06	6/2/2014 3:06:32 PM	119	19	Regular Hours	< 30 minutes	
6/3/2014	9:46:54 AM	55 MOORING DR	HAMPTON	NH	Jeffrey Croteau	Michael Talis	9000	LEAK INSIDE	WF0578444N	0	18	6/3/2014 9:47	6/3/2014 9:49	6/3/2014 9:50	6/3/2014 10:07	6/3/2014 10:53:25 AM	45	20	Regular Hours	< 30 minutes	
6/3/2014	1:37:23 PM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0578538N	0	14	6/3/2014 13:38	6/3/2014 13:41	6/3/2014 13:42	6/3/2014 13:55	6/3/2014 2:54:13 PM	58	18	Regular Hours	< 30 minutes	
6/4/2014	11:08:52 AM	24 HARBOR RD Pkt. 11	HAMPTON	NH	Michael Talis	William Jones	9000	LEAK INSIDE	WF0578678N	0	7	6/4/2014 11:09	6/4/2014 11:09	6/4/2014 11:10	6/4/2014 11:17	6/4/2014 11:35:56 AM	18	8	Regular Hours	< 30 minutes	
6/4/2014	1:07:40 PM	0 TROUBLE CALL	SALISBURY	NH	Troy Kimball	William Jones	9100	LEAK OUTSIDE	WF0578701N	0	22	6/4/2014 13:08	6/4/2014 13:09	6/4/2014 13:09	6/4/2014 13:32	6/4/2014 3:35:20 PM	123	24	Regular Hours	< 30 minutes	
6/5/2014	3:54:40 PM	148 CHARLES ST	ROCHESTER	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0578902N	1	13	6/5/2014 15:56	6/5/2014 15:56	6/5/2014 15:58	6/5/2014 16:10	6/5/2014 5:23:43 PM	73	15	Regular Hours	< 30 minutes	
6/11/2014	10:01:18 AM	8 WILLOW LN	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0579473N	0	8	6/11/2014 10:01	6/11/2014 10:03	6/11/2014 10:04	6/11/2014 10:11	6/11/2014 10:59:41 AM	47	10	Regular Hours	< 30 minutes	
6/11/2014	11:05:27 AM	136 FRANKLIN ST Pkt. FRNT	SEABROOK	NH	Jeffrey Croteau	David Martineau	9000	LEAK INSIDE	WF0579481N	0	22	6/11/2014 11:05	6/11/2014 11:08	6/11/2014 11:08	6/11/2014 11:30	6/11/2014 12:11:06 PM	40	25	Regular Hours	< 30 minutes	
6/11/2014	11:54:01 AM	1275 MAPLEWOOD AVE Apt. 35	PORTSMOUTH	NH	Kevin Ruel	David Martineau	9100	LEAK OUTSIDE	WF0579491N	0	15	6/11/2014 11:54	6/11/2014 11:55	6/11/2014 11:56	6/11/2014 12:11	6/11/2014 1:03:49 PM	52	17	Regular Hours	< 30 minutes	
6/11/2014	1:18:39 PM	3 WHITTIER DR Apt. SHOP	SEABROOK	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0579521N	1	17	6/11/2014 13:19	6/11/2014 13:22	6/11/2014 13:25	6/11/2014 13:40	6/11/2014 3:10:56 PM	90	21	Regular Hours	< 30 minutes	
6/12/2014	9:11:40 AM	1156 WOODBURY AVE	PORTSMOUTH	NH	Kevin Ruel	David Martineau	9100	LEAK OUTSIDE	WF0579613N	0	13	6/12/2014 9:12	6/12/2014 9:16	6/12/2014 9:17	6/12/2014 9:29	6/12/2014 10:17:20 AM	47	18	Regular Hours	< 30 minutes	
6/12/2014	12:54:05 PM	3 14TH ST	HAMPTON	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0579705N	0	0	6/12/2014 12:54	6/12/2014 13:02	6/12/2014 13:02	6/12/2014 13:02	6/12/2014 2:55:42 PM	113	8	Regular Hours	< 30 minutes	
6/13/2014	8:05:42 AM	45 MARKET ST	SOMERSWORTH	NH	Lance Keethy	David Martineau	9100	LEAK OUTSIDE	WF0579791N	0	13	6/13/2014 8:06	6/13/2014 8:07	6/13/2014 8:08	6/13/2014 8:21	6/13/2014 9:44:07 AM	82	15	Regular Hours	< 30 minutes	
6/13/2014	12:15:35 PM	65 MAIN ST Apt. 1A	EXETER	NH	David Perreault	David Martineau	9000	LEAK INSIDE	WF0579848N	0	1	6/13/2014 12:15	6/13/2014 12:31	6/13/2014 12:33	6/13/2014 12:33	6/13/2014 12:42:25 PM	9	17	Regular Hours	< 30 minutes	
6/13/2014	3:30:19 PM	34 JADY HILL AVE Apt. 2 A Pkt. UP	EXETER	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0579894N	2	8	6/13/2014 15:33	6/13/2014 15:33	6/13/2014 15:33	6/13/2014 15:41	6/13/2014 4:35:46 PM	54	11	Regular Hours	< 30 minutes	

6/16/2014	7:37:55 AM	170 COMMERCE WAY Apt. FL1 Pst. #102	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0579940N	0	18	6/16/2014 7:37	6/16/2014 7:38	6/16/2014 7:39	6/16/2014 7:56	6/16/2014 8:24:33 AM	27	19	Regular Hours	< 30 minutes
6/16/2014	11:50:40 AM	1275 MAPLEWOOD AVE Apt. 35	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0579995N	0	20	6/16/2014 11:51	6/16/2014 11:59	6/16/2014 12:00	6/16/2014 12:19	6/16/2014 1:29:46 PM	70	28	Regular Hours	< 30 minutes
6/17/2014	7:25:46 AM	170 COMMERCE WAY Apt. FL2 Pst. #201	PORTSMOUTH	NH	David Emerton	David Martineau	9100	LEAK OUTSIDE	WF0580163N	0	14	6/17/2014 7:26	6/17/2014 7:26	6/17/2014 7:38	6/17/2014 7:41	6/17/2014 10:21:59 AM	160	15	Regular Hours	< 30 minutes
6/20/2014	11:21:51 AM	10 RANGER WAY Apt. A 1 Pst. BLDG	PORTSMOUTH	NH	Kevin Ruel	David Martineau	9100	LEAK OUTSIDE	WF0580709N	0	13	6/20/2014 11:22	6/20/2014 11:25	6/20/2014 11:25	6/20/2014 11:39	6/20/2014 1:46:25 PM	127	17	Regular Hours	< 30 minutes
6/23/2014	9:01:59 AM	17 DOVER AVE	HAMPTON	NH	Daniel LaFortune	David Martineau	9100	LEAK OUTSIDE	WF0580816N	0	15	6/23/2014 9:02	6/23/2014 9:09	6/23/2014 9:11	6/23/2014 9:25	6/23/2014 10:17:14 AM	71	23	Regular Hours	< 30 minutes
6/23/2014	10:38:51 AM	238 INDIAN BROOK KING	DOVER	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0580864N	0	9	6/23/2014 10:39	6/23/2014 10:45	6/23/2014 10:45	6/23/2014 10:54	6/23/2014 12:40:44 PM	105	16	Regular Hours	< 30 minutes
6/23/2014	11:01:46 AM	5 NUDD AVE Pst. MOTEL	HAMPTON	NH	Daniel LaFortune	David Martineau	9100	LEAK OUTSIDE	WF0580869N	1	15	6/23/2014 11:03	6/23/2014 11:04	6/23/2014 11:05	6/23/2014 11:30	6/23/2014 12:47:37 PM	87	18	Regular Hours	< 30 minutes
6/24/2014	11:28:04 AM	9 RICE TER	HAMPTON	NH	David Emerton	David Martineau	9100	LEAK OUTSIDE	WF0581176N	0	6	6/24/2014 11:28	6/24/2014 11:30	6/24/2014 11:30	6/24/2014 11:36	6/24/2014 3:11:59 PM	215	8	Regular Hours	< 30 minutes
6/24/2014	3:01:50 PM	10 SALEM ST Apt. #1	EXETER	NH	David Perreault	Rene Bordaureau	9100	LEAK OUTSIDE	WF0581251N	0	10	6/24/2014 15:02	6/24/2014 15:09	6/24/2014 15:12	6/24/2014 15:19	6/24/2014 6:33:43 PM	193	18	Regular Hours	< 30 minutes
6/26/2014	9:22:53 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	William Jones	9100	LEAK OUTSIDE	WF0581470N	0	9	6/26/2014 9:23	6/26/2014 9:25	6/26/2014 9:25	6/26/2014 9:34	6/26/2014 11:20:33 AM	105	11	Regular Hours	< 30 minutes
6/26/2014	9:30:24 AM	15 ATLANTIC AVE Pst. REAR	HAMPTON	NH	Daniel LaFortune	William Jones	9100	LEAK OUTSIDE	WF0581476N	0	12	6/26/2014 9:31	6/26/2014 9:31	6/26/2014 9:32	6/26/2014 9:44	6/26/2014 10:56:40 AM	72	14	Regular Hours	< 30 minutes
6/26/2014	9:42:52 AM	131 N BROADWAY	SALISBURY	NH	Ryan Kelleher	Rene Bordaureau	9000	LEAK INSIDE	WF0581483N	1	29	6/26/2014 9:44	6/26/2014 9:46	6/26/2014 9:46	6/26/2014 10:13	6/26/2014 12:32:31 PM	138	30	Regular Hours	< 30 minutes
6/26/2014	2:04:08 PM	26 K ST Apt. 2	HAMPTON	NH	John Wiley	Rene Bordaureau	9000	LEAK INSIDE	WF0581567N	1	6	6/26/2014 14:05	6/26/2014 14:09	6/26/2014 14:09	6/26/2014 14:15	6/26/2014 2:26:11 PM	10	11	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 7 (12% of total) for After Hours:																				
6/4/2014	6:56:05 PM	51 RICHARDS AVE	PORTSMOUTH	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0578751N	0	22	6/4/2014 18:56	6/4/2014 19:00	6/4/2014 19:00	6/4/2014 19:22	6/4/2014 8:25:30 PM	63	26	After Hours	< 30 minutes
6/4/2014	9:12:41 PM	117 GREEN ST Apt. 5	SOMERSWORTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0578758N	0	20	6/4/2014 21:13	6/4/2014 21:16	6/4/2014 21:16	6/4/2014 21:36	6/4/2014 10:57:46 PM	80	24	After Hours	< 30 minutes
6/9/2014	6:59:16 PM	45 MILL POND WAY	PORTSMOUTH	NH	John Wiley	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0579298N	0	17	6/9/2014 18:59	6/9/2014 19:00	6/9/2014 19:00	6/9/2014 19:18	6/9/2014 7:39:35 PM	21	18	After Hours	< 30 minutes
6/17/2014	4:06:51 PM	40 ASHWORTH AVE Apt. 8	HAMPTON	NH	John Wiley	David Martineau	9000	LEAK INSIDE	WF0580305N	0	24	6/17/2014 16:07	6/17/2014 16:07	6/17/2014 16:08	6/17/2014 16:32	6/17/2014 4:48:08 PM	15	25	After Hours	< 30 minutes
6/24/2014	4:57:38 PM	11 GARRISON WAY Apt. STOK Pst. JESS	DUNSMITH	NH	Kevin Clifford	David Martineau	9100	LEAK OUTSIDE	WF0581278N	0	8	6/24/2014 16:58	6/24/2014 17:07	6/24/2014 17:07	6/24/2014 17:15	6/24/2014 6:54:07 PM	58	17	After Hours	< 30 minutes
6/27/2014	10:38:23 PM	12 GODFREY AVE	HAMPTON	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0581831N	1	21	6/27/2014 22:19	6/27/2014 22:25	6/27/2014 22:26	6/27/2014 22:47	6/27/2014 11:12:28 PM	24	28	After Hours	< 30 minutes
6/30/2014	5:21:41 PM	16 THAYER RD	HAMPTON	NH	John Wiley	Rene Bordaureau	9100	LEAK OUTSIDE	WF0582097N	1	17	6/30/2014 17:22	6/30/2014 17:23	6/30/2014 17:23	6/30/2014 17:40	6/30/2014 6:04:40 PM	23	19	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 9 (56% of total) for Weekend/Holiday Hours:																					
6/1/2014	10:26:58 AM	136 WASHINGTON ST	DOVER	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0578170N	1	7	6/1/2014 10:27	6/1/2014 10:32	6/1/2014 10:32	6/1/2014 10:40	6/1/2014	3:49:57 PM	309	33	Weekend/Holiday	< 30 minutes
6/1/2014	4:22:21 PM	56 ESSEX RD	HAMPTON	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0578172N	0	20	6/1/2014 16:23	6/1/2014 16:31	6/1/2014 16:31	6/1/2014 16:52	6/1/2014	5:17:16 PM	25	29	Weekend/Holiday	< 30 minutes
6/1/2014	4:56:57 PM	175 COMMERCE WAY Apt. 9	PORTSMOUTH	NH	David Emerton	Scott Lacouture	9100	LEAK OUTSIDE	WF0578173N	0	19	6/1/2014 16:57	6/1/2014 17:01	6/1/2014 17:01	6/1/2014 17:21	6/1/2014	8:21:22 PM	180	24	Weekend/Holiday	< 30 minutes
6/7/2014	10:14:15 AM	1 ELAINE ST Apt. 1 Pst. BLDG	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0579079N	1	16	6/7/2014 10:11	6/7/2014 10:44	6/7/2014 10:44	6/7/2014 11:03	6/7/2014	11:39:30 AM	38	26	Weekend/Holiday	< 30 minutes
6/7/2014	1:28:25 PM	14 VANDERPOOL DR Pst. 1TH	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0579081N	0	20	6/7/2014 14:29	6/7/2014 14:32	6/7/2014 14:32	6/7/2014 14:53	6/7/2014	9:30:14 PM	17	14	Weekend/Holiday	< 30 minutes
6/8/2014	8:16:29 AM	12 LITTLE PINE LN	EXETER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0579084N	1	18	6/8/2014 8:37	6/8/2014 8:48	6/8/2014 8:48	6/8/2014 9:07	6/8/2014	9:55:50 AM	28	30	Weekend/Holiday	< 30 minutes
6/14/2014	11:19:48 PM	42 QUAKER LN	DOVER	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0579916N	0	12	6/14/2014 23:20	6/14/2014 23:34	6/14/2014 23:34	6/14/2014 23:47	6/15/2014	12:56:27 AM	69	27	Weekend/Holiday	< 30 minutes
6/21/2014	11:54:49 AM	4 SLEEPY HOLLOW ST	EXETER	NH	Alan Grootz	Jason Brooks	9000	LEAK INSIDE	WF0582775N	2	15	6/21/2014 11:56	6/21/2014 12:05	6/21/2014 12:05	6/21/2014 12:20	6/21/2014	1:43:13 PM	82	25	Weekend/Holiday	< 30 minutes
6/21/2014	1:09:21 PM	43 RUTLAND ST	PORTSMOUTH	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF0582777N	0	15	6/21/2014 13:03	6/21/2014 13:04	6/21/2014 13:05	6/21/2014 13:19	6/21/2014	3:21:59 PM	122	16	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 1 (1% of total) for Regular Hours:																					
Order Date	Address	City	State	Service Tech	Dispatcher	Task Code	Task Desc	Work Order	Alert Time	Travel Time	Assigned	Accepted	In Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
6/23/2014	2:58:58 PM	128 N MAIN ST	ROCHESTER	NH	David Emerton	Lynne Cook	9000	LEAK INSIDE	WF0578040N	0	30	6/23/2014 14:39	6/23/2014 14:44	6/23/2014 14:44	6/23/2014 15:14	6/23/2014	3:56:37 PM	42	35	Regular Hours	31-45 minutes
6/23/2014	11:43:46 AM	157 OCEAN BLVD Pst. FRONT	HAMPTON	NH	John Wiley	Michael Tello	9100	LEAK OUTSIDE	WF0580881N	0	32	6/23/2014 11:44	6/23/2014 11:44	6/23/2014 11:45	6/23/2014 12:17	6/23/2014	12:44:01 PM	27	33	Regular Hours	31-45 minutes
6/26/2014	11:06:35 AM	53 PLEASANT VIEW CIR Apt. BLDG Pst. 53-	DOVER	NH	Kevin Clifford	Rene Bordenau	9000	LEAK INSIDE	WF0581524N	1	29	6/26/2014 11:06	6/26/2014 11:08	6/26/2014 11:09	6/26/2014 11:38	6/26/2014	11:49:09 AM	10	31	Regular Hours	31-45 minutes
Orders responded to in 31-45 minutes: 5 (9% of total) for After Hours:																					
6/18/2014	7:41:19 PM	579 SAGAMORE AVE Apt. 8	PORTSMOUTH	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0580465N	0	31	6/18/2014 19:46	6/18/2014 19:46	6/18/2014 19:46	6/18/2014 20:18	6/18/2014	8:34:44 PM	16	32	After Hours	31-45 minutes
6/20/2014	12:55:07 AM	50 TROUBLE CAIL	PORTSMOUTH	NH	Alex Grootz	Edward Charlton	9000	LEAK INSIDE	WF0580619N	0	31	6/20/2014 0:55	6/20/2014 0:57	6/20/2014 1:04	6/20/2014 1:29	6/20/2014	2:55:26 AM	86	34	After Hours	31-45 minutes
6/23/2014	9:57:13 PM	160 ROCKLAND ST Apt. 2FL	PORTSMOUTH	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0581056N	2	21	6/23/2014 21:59	6/23/2014 22:06	6/23/2014 22:07	6/23/2014 22:18	6/23/2014	10:59:38 PM	31	31	After Hours	31-45 minutes
6/26/2014	9:59:35 PM	9 JOHNSON AVE	HAMPTON	NH	Jeffrey Croteau	David Martineau	9000	LEAK INSIDE	WF0581616N	0	34	6/26/2014 21:59	6/26/2014 22:07	6/26/2014 22:07	6/26/2014 22:42	6/26/2014	11:33:59 PM	51	42	After Hours	31-45 minutes
6/27/2014	5:20:08 PM	11 ST Apt. RE Pst. FR	HAMPTON	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0581813N	0	20	6/27/2014 17:20	6/27/2014 17:42	6/27/2014 17:42	6/27/2014 18:02	6/27/2014	7:10:45 PM	67	42	After Hours	31-45 minutes

Orders responded to in 31-45 minutes: 4 (7% of total) for Weekend/Holiday Hours:																					
6/14/2014	1:37:20 PM	2 DUMAS AVE Apt. 1 LEFT	HAMPTON	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0579929N	0	25	6/14/2014 13:37	6/14/2014 13:45	6/14/2014 13:46	6/14/2014 14:11	6/14/2014	3:07:48 PM	56	33	Weekend/Holiday	31-45 minutes
6/14/2014	8:20:43 PM	0 TROUBLE CALL	HAMPTON	NH	Jeffrey Croteau	Mark Severens	9100	LEAK OUTSIDE	WF0579935N	0	32	6/14/2014 20:21	6/14/2014 20:30	6/14/2014 20:30	6/14/2014 21:02	6/14/2014	10:47:05 PM	104	42	Weekend/Holiday	31-45 minutes
6/15/2014	5:32:16 PM	244 OCEAN BLVD	SEABROOK	NH	Jeffrey Croteau	Edward Charlton	9000	LEAK INSIDE	WF0579937N	0	39	6/15/2014 17:32	6/15/2014 17:36	6/15/2014 17:36	6/15/2014 18:15	6/15/2014	6:49:05 PM	33	43	Weekend/Holiday	31-45 minutes
6/28/2014	9:31:31 AM	4 SLEEPY HOLLOW ST	EXETER	NH	John Wiley	Michael Tails	9000	LEAK INSIDE	WF0581842N	4	29	6/28/2014 9:35	6/28/2014 9:36	6/28/2014 9:37	6/28/2014 10:05	6/28/2014	11:00:14 AM	54	34	Weekend/Holiday	31-45 minutes
Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	In Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	In Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																					
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																					
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																					

Summary for 06/01/2014 to 06/30/2014

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

Jun-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

May-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	33%	15	21	45%	15	6	22%	15	2	14%
30	45	84%	30	24	96%	30	13	70%	30	8	71%
45	12	98%	45	2	100%	45	6	93%	45	4	100%
60	0	98%	60	0	100%	60	0	93%	60	0	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	88		Total	47		Total	27		Total	14	

Apr-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	40%	15	28	47%	15	8	33%	15	3	21%
30	47	88%	30	30	97%	30	12	83%	30	5	57%
45	10	98%	45	2	100%	45	2	92%	45	6	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	60		Total	24		Total	14	

Mar-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	40	42%	15	33	59%	15	5	21%	15	2	13%
30	37	80%	30	22	98%	30	10	63%	30	5	44%
45	16	97%	45	1	100%	45	8	96%	45	7	88%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	56		Total	24		Total	16	

Feb-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	23	56%	15	4	20%	15	2	10%
30	39	84%	30	15	93%	30	13	85%	30	11	65%
45	12	99%	45	2	98%	45	3	100%	45	7	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	81		Total	41		Total	20		Total	20	

Jan-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	42	36%	15	35	51%	15	4	16%	15	3	13%
30	57	84%	30	32	97%	30	11	60%	30	14	71%
45	16	97%	45	2	100%	45	8	92%	45	6	96%
60	3	100%	60	0	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	118		Total	69		Total	25		Total	24	

Dec-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	32	31%	15	21	43%	15	10	34%	15	1	4%
30	53	82%	30	22	88%	30	14	83%	30	17	69%
45	18	99%	45	5	98%	45	5	100%	45	8	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	104		Total	49		Total	29		Total	26	

Nov-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	37	35%	15	30	57%	15	2	9%	15	5	16%
30	41	74%	30	18	91%	30	13	68%	30	10	48%
45	22	94%	45	3	96%	45	4	86%	45	15	97%
60	6	100%	60	2	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	106		Total	53		Total	22		Total	31	

Oct-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	49	47%	15	31	49%	15	14	54%	15	4	27%
30	41	87%	30	26	90%	30	11	96%	30	4	53%
45	10	96%	45	2	94%	45	1	100%	45	7	100%
60	4	100%	60	4	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	104		Total	63		Total	26		Total	15	

Sep-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	45%	15	16	41%	15	8	67%	15	3	33%
30	25	87%	30	19	90%	30	2	83%	30	4	78%
45	8	100%	45	4	100%	45	2	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	60		Total	39		Total	12		Total	9	

Aug-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	42	48%	15	25	50%	15	17	61%	15	0	0%
30	32	85%	30	18	86%	30	8	89%	30	6	67%
45	11	98%	45	6	98%	45	2	96%	45	3	100%
60	2	100%	60	1	100%	60	1	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	87		Total	50		Total	28		Total	9	

Jul-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	42%	15	23	70%	15	3	20%	15	1	6%
30	26	83%	30	10	100%	30	9	80%	30	7	50%
45	10	98%	45	0	100%	45	3	100%	45	7	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	64		Total	33		Total	15		Total	16	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	405	38%	15	297	50%	15	81	31%	15	27	13%
30	476	83%	30	254	93%	30	123	77%	30	99	61%
45	157	98%	45	32	98%	45	49	96%	45	76	98%
60	23	100%	60	9	100%	60	9	99%	60	5	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1063		Total	592		Total	264		Total	207	